

Terms & Conditions

1. Introduction

These Terms & Conditions (“Terms”) constitute a legally binding agreement between **InboundhappyvibesbyRuchhi** (“InboundhappyvibesbyRuchhi”, “we”, “us” or “our”) and any individual who accesses, browses, uses or interacts with this Website (“Client”, “you” or “your”).

These Terms govern your access to and use of the Website, including the information, content, features, functionalities and services made available through the Website, as well as the booking of appointments facilitated through the Website.

By accessing or using the Website, creating a booking, making any payment, submitting any information through the Website or otherwise interacting with the Website in any manner, you acknowledge that you have read, understood and agree to be bound by these Terms.

These Terms shall be read together with the Privacy Policy, Refund & Cancellation Policy, Disclaimer and any other policies, notices or guidelines published on the Website from time to time (collectively referred to as the “Policies”), each of which is incorporated into and forms an integral part of these Terms. In the event of any inconsistency between these Terms and a specific Policy in relation to a particular subject matter, the provisions of the relevant Policy shall prevail to the extent of such inconsistency.

If you do not agree to these Terms or any of the Policies, you must immediately discontinue your access to and use of the Website and refrain from booking any appointments or otherwise availing yourself of any services through the Website.

These Terms apply solely to the use of the Website and appointments booked through the Website. Certain services offered by InboundhappyvibesbyRuchhi may be governed by separate agreements, engagement letters, consent forms or service-specific terms, which shall apply in addition to these Terms where applicable.

2. Definitions

In these Terms, unless the context otherwise requires, the following expressions shall have the meanings assigned to them below:

2.1 Appointment means a scheduled Initial Consultation, Tarot Reading Session or any other Service offered by InboundhappyvibesbyRuchhi, whether booked through the Website or otherwise scheduled by InboundhappyvibesbyRuchhi.

2.2 Booking means a request submitted by a Client through the Website for an Appointment and includes the online booking process undertaken by the Client. A Booking shall be deemed confirmed only in accordance with these Terms and the Refund & Cancellation Policy.

- 2.3 Client** means any individual who accesses, browses, uses or otherwise interacts with the Website, whether or not such individual completes a Booking or avails of any Services.
- 2.4 Content** means all information, text, graphics, images, photographs, illustrations, artwork, logos, icons, trademarks, service marks, trade names, designs, layouts, software, audio, video, downloadable materials, blogs, articles and all other content or materials made available on or through the Website.
- 2.5 Disclaimer** means the Disclaimer published on the Website, as amended or updated from time to time.
- 2.6 InboundhappyvibesbyRuchhi** means the proprietor and operator of the Website and the provider of the Services.
- 2.7 Initial Consultation** means the preliminary consultation offered by InboundhappyvibesbyRuchhi to understand the Client's concerns, objectives and requirements, assess the suitability of the Services and determine whether any subsequent Services may be appropriate.
- 2.8 Policies** means, collectively, these Terms, the Privacy Policy, the Refund & Cancellation Policy, the Disclaimer and any other policies, notices or guidelines published on the Website from time to time.
- 2.9 Practitioner** means Ms. Ruchi Sinha or any other individual authorised by InboundhappyvibesbyRuchhi to provide the Services.
- 2.10 Privacy Policy** means the Privacy Policy published on the Website, as amended or updated from time to time.
- 2.11 Refund & Cancellation Policy** means the Refund & Cancellation Policy published on the Website, as amended or updated from time to time.
- 2.12 Services** means the Initial Consultation, Tarot Reading Sessions and such other spiritual wellness, intuitive guidance, coaching, mentoring or related services as may be offered by InboundhappyvibesbyRuchhi from time to time, whether through the Website or otherwise.
- 2.13 Tarot Reading Session** means an online session conducted by the Practitioner using tarot cards as a tool for intuitive guidance, personal reflection and spiritual insight, and forms part of the Services offered by InboundhappyvibesbyRuchhi.
- 2.14 Third-Party Service Provider** means any independent third party engaged in connection with the operation of the Website or the provision of the Services, including

providers of booking platforms, payment gateways, communication platforms, website hosting, analytics, cloud storage or other technological infrastructure.

2.15 Website means the official website operated under the name InboundhappyvibesbyRuchhi, including all webpages, sub-domains, booking interfaces, features, functionalities, Content and other materials made available through such website.

3. Acceptance of the Terms

3.1 These Terms govern your access to and use of the Website, including all information, content, functionalities, booking facilities and Services made available through the Website. By accessing or using the Website in any manner, you acknowledge that you have read, understood and agree to be bound by these Terms.

3.2 Without limitation, your acceptance of these Terms shall be deemed to occur upon the earliest of the following events:

- (a) accessing or browsing the Website;
- (b) submitting any enquiry or information through the Website;
- (c) initiating or completing a Booking;
- (d) making any payment through the Website;
- (e) communicating with InboundhappyvibesbyRuchhi through the Website or any integrated platform; or
- (f) otherwise accessing or using any feature, functionality or Service made available through the Website.

3.3 These Terms shall be read together with the Privacy Policy, Refund & Cancellation Policy, Disclaimer and any other policies published on the Website from time to time, all of which are incorporated herein by reference and shall form an integral part of these Terms. By accepting these Terms, you also agree to be bound by such Policies.

3.4 Your acceptance of these Terms through any electronic means, including by accessing or using the Website, making a Booking, completing a payment, clicking any acceptance mechanism (where provided), or otherwise continuing to use the Website, shall constitute a valid and legally binding agreement between you and InboundhappyvibesbyRuchhi.

3.5 If you do not agree with these Terms or any of the Policies, you must immediately discontinue your use of the Website and refrain from making any Booking or otherwise accessing the Services.

3.6 InboundhappyvibesbyRuchhi reserves the right to modify these Terms from time to time. Your continued access to or use of the Website following the publication of any revised Terms shall constitute your acceptance of such revised Terms.

4. Eligibility

4.1 The Website and the Services are intended solely for individuals who are competent to enter into legally binding contracts under the applicable laws of India. By accessing or using the Website, you represent and warrant that you possess the legal capacity to enter into these Terms.

4.2 You must be at least eighteen (18) years of age to access, use or make a Booking through the Website. Persons below the age of eighteen (18) years are not permitted to book or avail the Services through the Website.

4.3 You shall use the Website only for lawful purposes and in accordance with these Terms. You agree not to access or use the Website in any manner that is fraudulent, misleading, unlawful or otherwise inconsistent with the purpose for which the Website has been made available.

4.4 You are responsible for ensuring that all information, documents and contact details submitted by you in connection with your use of the Website or any Booking are complete, accurate and up to date. InboundhappyvibesbyRuchhi shall be entitled to rely upon the information provided by you and shall not be responsible for any consequences arising from inaccurate, incomplete or misleading information furnished by you.

4.5 If you are making a Booking on behalf of another individual, you represent and warrant that you have obtained the necessary authority to do so and that you are authorised to provide the personal information of such individual for the purposes of making the Booking.

4.6 InboundhappyvibesbyRuchhi reserves the right to cancel any Booking, restrict or suspend access to the Website, or decline to provide the Services where it reasonably believes that you do not satisfy the eligibility requirements under these Terms, have breached these Terms or the Policies, or have provided false, inaccurate or misleading information.

5. Scope of the Website and Services

5.1 The Website is operated for the purpose of providing information regarding the Services offered by InboundhappyvibesbyRuchhi and facilitating the online booking of certain Appointments made available through the Website.

5.2 As on the date of publication of these Terms, the Website facilitates Bookings only for the following Appointments:

- (a) Initial Consultation; and
- (b) Tarot Reading Sessions.

InboundhappyvibesbyRuchhi reserves the right to add, modify, suspend or discontinue any Appointment or Service made available through the Website at any time without prior notice.

5.3 The Website does not facilitate online Bookings for all Services offered by InboundhappyvibesbyRuchhi. Certain Services may only be offered following an Initial

Consultation, during which the Practitioner may assess the Client's requirements and determine whether any further engagement is appropriate.

5.4 Any recommendation made by the Practitioner during an Initial Consultation regarding subsequent Services shall be based upon the information voluntarily provided by the Client during the consultation. Such recommendation shall not create any obligation on either the Client or InboundhappyvibesbyRuchhi to proceed with any further Service.

5.5 Appointments for Services other than those expressly made available through the Website shall be scheduled separately and may be subject to independent booking procedures, separate agreements, additional terms or other conditions, as may be communicated to the Client.

5.6 InboundhappyvibesbyRuchhi reserves the right to determine, in its professional judgment, whether a requested Service is suitable for a Client and whether any particular Service should be recommended, postponed or declined, having regard to the nature of the Client's concerns and the scope of the Services offered.

5.7 Nothing contained on the Website shall be construed as an obligation on the part of InboundhappyvibesbyRuchhi to accept every Booking request or provide every Service requested by a Client. All Bookings and Services shall remain subject to availability, these Terms, the applicable Policies and any other requirements communicated by InboundhappyvibesbyRuchhi.

6. Bookings and Appointments

6.1 Clients wishing to book an Appointment through the Website shall complete the applicable Booking process through the designated online booking platform and provide all information requested during such process.

6.2 Submission of a Booking request shall not, by itself, constitute confirmation of an Appointment. An Appointment shall be deemed confirmed only upon successful completion of the Booking process, receipt of the applicable payment and issuance of a confirmation by InboundhappyvibesbyRuchhi or the designated booking platform.

6.3 Clients are responsible for ensuring that all information submitted during the Booking process, including their name, email address, telephone number and any other information requested for the purposes of the Appointment, is complete, accurate and up to date.

6.4 InboundhappyvibesbyRuchhi reserves the right to decline, refuse or cancel any Booking where:

- (a) the requested Appointment is unavailable;
- (b) the Client fails to comply with these Terms or the Policies;
- (c) the information provided by the Client is inaccurate, incomplete or misleading;
- (d) the Booking cannot be processed due to technical, operational or payment-related issues; or

- (e) InboundhappyvibesbyRuchhi reasonably considers that the Booking cannot be accommodated or that the requested Appointment would not be appropriate in the circumstances.

6.5 Clients shall be solely responsible for ensuring that they are available at the scheduled date and time of the Appointment and possess the necessary internet connectivity, communication device and other technical requirements reasonably necessary for attending online Appointments.

6.6 Bookings, cancellations, rescheduling requests, No-Shows and refunds shall be governed by the Refund & Cancellation Policy, which forms an integral part of these Terms.

6.7 InboundhappyvibesbyRuchhi may use the contact details provided by the Client to communicate booking confirmations, reminders, rescheduling requests, operational updates and other communications reasonably necessary for the administration of an Appointment.

6.8 InboundhappyvibesbyRuchhi reserves the right to require additional information from a Client before confirming or providing any Appointment where such information is reasonably necessary for the proper administration of the Booking or assessment of the requested Service.

7. Payments

7.1 The fees payable for the Services shall be those displayed on the Website at the time the relevant Booking is made or, in respect of Services not booked through the Website, as separately communicated by InboundhappyvibesbyRuchhi. All fees are quoted in the applicable currency specified on the Website unless otherwise expressly stated.

7.2 Payment of the applicable fees shall constitute consideration solely for the relevant Appointment or Service booked by the Client and shall not be construed as creating any guarantee regarding the availability, suitability, outcome or continued provision of any particular Service beyond the scope of the confirmed Appointment.

7.3 InboundhappyvibesbyRuchhi reserves the right to revise, modify or update the fees applicable to the Services at any time. Any such revision shall apply prospectively and shall not affect Appointments that have already been confirmed prior to the effective date of the revised fees.

7.4 While reasonable efforts shall be made to ensure that the pricing displayed on the Website is accurate, InboundhappyvibesbyRuchhi reserves the right to correct any inadvertent pricing, typographical or technical errors. Where a Booking has been affected by such an error, InboundhappyvibesbyRuchhi shall notify the Client and, where appropriate, provide the Client with the option to proceed at the correct price or cancel the Booking and receive a refund of any amount paid.

7.5 Payments made through the Website are processed by independent third-party payment service providers. InboundhappyvibesbyRuchhi neither controls nor assumes responsibility for the operation, availability or security of such payment platforms, and the Client's use of

such platforms shall remain subject to the applicable terms and policies of the relevant provider.

7.6 All matters relating to payment processing, failed transactions, cancellations, rescheduling, refunds and chargebacks shall be governed by the Refund & Cancellation Policy, which is incorporated into these Terms by reference.

8. User Obligations

8.1 The Client shall access and use the Website in a lawful, responsible and respectful manner and only for the purposes for which the Website has been made available.

8.2 In addition to the obligations set out elsewhere in these Terms, the Client agrees that they shall not:

- (a) use the Website or the Services for any unlawful, fraudulent, misleading or abusive purpose;
- (b) make a Booking using false, incomplete or misleading information or on behalf of another person without proper authority;
- (c) make speculative, duplicate or frivolous Bookings or otherwise misuse the online booking facility;
- (d) interfere with, disrupt or attempt to compromise the proper functioning, security or integrity of the Website or any connected systems;
- (e) attempt to gain unauthorised access to any portion of the Website, its servers, databases or associated technological infrastructure;
- (f) introduce viruses, malware, malicious code or any other technologically harmful material into the Website;
- (g) circumvent or interfere with any security features, authentication measures or technical safeguards implemented on the Website;
- (h) use automated tools, bots, scripts, crawlers, scraping technologies or similar means to access, extract, monitor or reproduce any part of the Website or its Content without the prior written consent of InboundhappyvibesbyRuchhi;
- (i) impersonate the Practitioner or represent themselves as being affiliated with or authorised by InboundhappyvibesbyRuchhi;
- (j) share Booking confirmations, meeting links or appointment access details with any third party or permit any other person to attend an Appointment booked in their name without the prior written consent of InboundhappyvibesbyRuchhi; or
- (k) engage in any conduct that may adversely affect the reputation, goodwill, legitimate interests or operations of InboundhappyvibesbyRuchhi.

8.3 The Client shall ensure that appropriate internet connectivity, hardware, software and communication facilities are available for attending online Appointments and shall remain responsible for all equipment and internet services utilised by them.

8.4 The Client shall conduct themselves respectfully in all communications and interactions with the Practitioner. InboundhappyvibesbyRuchhi reserves the right to refuse, suspend or

discontinue any Appointment where the Client engages in abusive, threatening, discriminatory, harassing or otherwise inappropriate conduct.

8.5 The Client shall not record, photograph, livestream, reproduce, broadcast, distribute or otherwise capture any Appointment or any part thereof without the prior written consent of InboundhappyvibesbyRuchhi.

8.6 Any breach of this Clause shall entitle InboundhappyvibesbyRuchhi to suspend or terminate the Client's access to the Website, cancel any pending Booking, refuse future Bookings and exercise any other rights or remedies available under these Terms or applicable law.

9. Intellectual Property Rights

9.1 All intellectual property rights in and to the Website and its Content, including all copyrights, trademarks, service marks, trade names, logos, domain names, designs, graphics, layouts, written material, audio-visual content, software, compilations and other proprietary materials, are and shall remain the exclusive property of InboundhappyvibesbyRuchhi or its licensors, as applicable.

9.2 In addition to the Website Content, all guidance, interpretations, methodologies, consultation frameworks, tarot spreads, written materials, exercises, meditation practices, visual resources, digital resources and any other original material developed, created or made available by InboundhappyvibesbyRuchhi in connection with the Services shall remain the exclusive intellectual property of InboundhappyvibesbyRuchhi unless expressly agreed otherwise in writing.

9.3 Subject to these Terms, the Client is granted a limited, revocable, non-exclusive, non-transferable and non-sublicensable licence to access and use the Website solely for personal and non-commercial purposes.

9.4 Except with the prior written consent of InboundhappyvibesbyRuchhi or as otherwise permitted under applicable law, the Client shall not:

- (a) copy, reproduce, modify, adapt, publish, distribute, display, transmit, sell, license or commercially exploit any Content;
- (b) create derivative works based upon the Website, the Content or any materials provided in connection with the Services;
- (c) use the Website or its Content for training artificial intelligence models, machine learning systems or other automated technologies;
- (d) remove, obscure or alter any copyright, trademark or other proprietary notices;
- (e) use any trademark, logo, brand name or other distinctive identifier belonging to InboundhappyvibesbyRuchhi in any manner likely to cause confusion or imply sponsorship, endorsement or affiliation; or
- (f) claim ownership over, or represent as their own, any Content, methodologies, guidance or materials created or provided by InboundhappyvibesbyRuchhi.

9.5 Nothing contained in these Terms shall be construed as transferring, assigning or licensing any intellectual property rights to the Client except to the limited extent expressly provided herein. All rights not expressly granted are reserved by InboundhappyvibesbyRuchhi.

10. Third-Party Platforms and Services

10.1 The Website may integrate with or provide access to third-party platforms, applications, software, payment gateways, booking platforms, communication platforms or other services operated by independent third parties (“Third-Party Service Providers”) for the purpose of facilitating Bookings, processing payments, enabling communications or otherwise supporting the operation of the Website and the provision of the Services.

10.2 Your access to and use of any Third-Party Service Provider shall be subject to the applicable terms, conditions, privacy policies and other policies of such Third-Party Service Provider. InboundhappyvibesbyRuchhi neither controls nor assumes responsibility for the availability, functionality, security or practices of any Third-Party Service Provider.

10.3 InboundhappyvibesbyRuchhi does not warrant that any Third-Party Service Provider shall operate without interruption, delay, technical malfunction or error and shall not be responsible for any loss, delay, failed transaction, interruption of service or other consequence arising from the acts, omissions or technical failures of any Third-Party Service Provider.

10.4 The inclusion of, integration with or access to any Third-Party Service Provider through the Website shall not be construed as an endorsement, recommendation or representation regarding such Third-Party Service Provider or the products or services offered by it.

10.5 InboundhappyvibesbyRuchhi reserves the right to modify, replace, suspend or discontinue the use of any Third-Party Service Provider at any time without prior notice where reasonably necessary for the operation of the Website or the Services.

11. Privacy

11.1 The collection, use, processing, storage, disclosure, retention and protection of your personal information in connection with your access to or use of the Website or the Services shall be governed by the Privacy Policy, which forms an integral part of these Terms and is incorporated herein by reference.

11.2 By accessing or using the Website, making a Booking or otherwise providing any personal information through the Website, you acknowledge that your personal information may be collected, used, processed, stored, disclosed and otherwise handled in accordance with the Privacy Policy.

11.3 You are responsible for ensuring that all personal information submitted by you through the Website is accurate, complete and up to date. Where you provide personal information relating to another individual, you represent and warrant that you are duly authorised to provide such information and that such disclosure complies with applicable law.

11.4 Nothing contained in these Terms shall be construed as limiting or modifying the provisions of the Privacy Policy. In the event of any inconsistency between these Terms and the Privacy Policy in relation to matters specifically addressed therein, the provisions of the Privacy Policy shall prevail to the extent of such inconsistency.

12. Disclaimer

12.1 Your access to and use of the Website and the Services shall at all times remain subject to the Disclaimer published on the Website, which forms an integral part of these Terms and is incorporated herein by reference.

12.2 The Disclaimer sets out, inter alia, the nature and scope of the Services, important limitations applicable to the Services, and other matters relating to the use of the Website. You are advised to carefully review the Disclaimer before making any Booking or availing any Services.

12.3 Nothing contained in these Terms shall be construed as limiting or modifying the provisions of the Disclaimer. In the event of any inconsistency between these Terms and the Disclaimer in relation to matters specifically addressed therein, the provisions of the Disclaimer shall prevail to the extent of such inconsistency.

12.4 By accessing the Website or availing the Services, you acknowledge that you have had an opportunity to review the Disclaimer and agree to be bound by its provisions.

13. Limitation of Liability

13.1 To the fullest extent permitted under applicable law, InboundhappyvibesbyRuchhi shall not be liable for any indirect, incidental, special, exemplary, punitive or consequential loss or damage, including any loss of profits, revenue, business opportunities, goodwill, anticipated savings, data or other intangible losses arising out of or in connection with:

- (a) your access to, inability to access or use of the Website;
- (b) your use of or reliance upon the Services;
- (c) any interruption, suspension, delay or unavailability of the Website or the Services;
- (d) the acts, omissions or services of any Third-Party Service Provider;
- (e) unauthorised access to or alteration of any information transmitted through the Website; or
- (f) any other matter arising out of or relating to the Website or the Services.

13.2 Nothing contained in these Terms shall be construed as a representation or warranty that the Website shall operate uninterrupted, error-free, secure or free from viruses, malicious code or other harmful components.

13.3 InboundhappyvibesbyRuchhi shall not be liable for any delay or failure in performing its obligations under these Terms where such delay or failure results from circumstances beyond its reasonable control, including those referred to in Clause 16 (Force Majeure).

13.4 Except to the extent prohibited under applicable law, the aggregate liability of InboundhappyvibesbyRuchhi arising out of or in connection with these Terms, the Website or

the Services shall not exceed the amount actually paid by the Client for the specific Appointment or Service giving rise to the claim.

13.5 Nothing contained in these Terms shall exclude or limit any liability that cannot be excluded or limited under applicable law.

14. Indemnity

14.1 You agree to indemnify, defend and hold harmless InboundhappyvibesbyRuchhi, the Practitioner, its employees, consultants, representatives, agents and affiliates from and against any and all claims, actions, proceedings, liabilities, losses, damages, costs, expenses and reasonable legal fees arising out of or in connection with:

- (a) your breach of these Terms or the Policies;
- (b) your misuse of the Website or the Services;
- (c) any inaccurate, false, incomplete or misleading information provided by you;
- (d) your infringement of the intellectual property rights or other legal rights of InboundhappyvibesbyRuchhi or any third party;
- (e) your violation of any applicable law; or
- (f) any act or omission on your part that results in a claim being brought against InboundhappyvibesbyRuchhi.

14.2 The indemnity provided under this Clause shall survive the expiry or termination of these Terms and shall continue until all liabilities arising therefrom have been fully discharged.

15. Suspension and Termination

15.1 InboundhappyvibesbyRuchhi reserves the right to suspend, restrict or terminate your access to the Website, cancel any pending Booking, refuse to provide any Service or otherwise discontinue its relationship with you, with or without prior notice, where it reasonably believes that:

- (a) you have breached these Terms or any of the Policies;
- (b) you have provided false, inaccurate or misleading information;
- (c) your use of the Website is unlawful, fraudulent, abusive or otherwise inconsistent with these Terms;
- (d) your conduct poses a risk to the security, integrity or proper functioning of the Website or the Services; or
- (e) such action is reasonably necessary to comply with applicable law, a court order or the directions of any governmental or regulatory authority.

15.2 Suspension or termination under this Clause shall be without prejudice to any other rights or remedies available to InboundhappyvibesbyRuchhi under these Terms, applicable law or equity.

15.3 Any suspension or termination of access to the Website shall not affect the accrued rights and obligations of either party existing prior to the effective date of such suspension or termination.

15.4 Clauses relating to Intellectual Property Rights, Privacy, Disclaimer, Limitation of Liability, Indemnity, Governing Law and Jurisdiction, together with any other provisions which by their nature are intended to survive termination, shall continue in full force and effect notwithstanding the suspension or termination of these Terms.

16. Force Majeure

16.1 InboundhappyvibesbyRuchhi shall not be liable for any delay, interruption or failure in the performance of its obligations under these Terms where such delay, interruption or failure arises from any event or circumstance beyond its reasonable control ("Force Majeure Event").

16.2 A Force Majeure Event includes, without limitation:

- (a) acts of God, natural disasters, floods, earthquakes, storms or other natural calamities;
- (b) fire, explosion, epidemic, pandemic or public health emergency;
- (c) war, invasion, armed conflict, terrorism, civil unrest, riots or acts of public enemies;
- (d) strikes, lockouts, labour disputes or industrial disturbances;
- (e) governmental actions, changes in law, orders, restrictions or directions issued by any governmental or regulatory authority;
- (f) interruption or failure of utilities, telecommunications networks, internet services or power supply;
- (g) cyber-attacks, system failures or widespread technological disruptions affecting the Website or Third-Party Service Providers; or
- (h) any other event beyond the reasonable control of InboundhappyvibesbyRuchhi.

16.3 Where a Force Majeure Event affects the provision of any Appointment or Service, InboundhappyvibesbyRuchhi shall make reasonable efforts to notify the Client and, where reasonably practicable, resume or reschedule the affected Appointment in accordance with the applicable Policies.

16.4 Nothing contained in this Clause shall oblige InboundhappyvibesbyRuchhi to settle any strike, labour dispute or industrial action in any particular manner.

17. Amendments

17.1 InboundhappyvibesbyRuchhi reserves the right to amend, modify or update these Terms at any time to reflect changes in its business practices, operational requirements, legal or

regulatory obligations, technological developments or any other legitimate business requirement.

17.2 Any revised version of these Terms shall become effective upon its publication on the Website, unless otherwise expressly stated.

17.3 Your continued access to or use of the Website following the publication of any revised Terms shall constitute your acceptance of such revised Terms.

17.4 If you do not agree with any amendment to these Terms, you must immediately discontinue your use of the Website and refrain from making any further Bookings or availing any Services through the Website.

18. Governing Law and Jurisdiction

18.1 These Terms and any dispute, controversy or claim arising out of or in connection with these Terms, the Website or the Services shall be governed by and construed in accordance with the laws of India.

18.2 Subject to applicable law, the courts at **Bokaro Steel City, Jharkhand** shall have exclusive jurisdiction to adjudicate any dispute arising out of or relating to these Terms, the Website or the Services.

18.3 Nothing contained in these Terms shall prejudice or limit any rights available to a Client under applicable consumer protection laws or any other mandatory provisions of law.

19. Severability

19.1 If any provision of these Terms is held to be invalid, illegal or unenforceable by a court of competent jurisdiction, such provision shall be deemed severed to the extent necessary, and the remaining provisions of these Terms shall continue in full force and effect.

19.2 The invalidity or unenforceability of any provision shall not affect the validity or enforceability of the remaining provisions of these Terms.

20. Contact Information

20.1 If you have any questions regarding these Terms, the Website or the Services, or wish to communicate with InboundhappyvibesbyRuchhi in relation to any matter arising under these Terms, you may contact InboundhappyvibesbyRuchhi using the details set out below:

- **Email:** connect@inboundhappyvibesbyruchhi.com
- **Phone:** +91 95998 56034
- **Business Address:** Flat No. 301,3rd Floor, Leela Apartment, Chas Block, Anand Vihar extension- 1, Chira Chas, Bokaro.

- **Business Hours:** 11 AM- 7 PM (Monday- Saturday)

20.2 Any notice, communication or request submitted pursuant to these Terms should contain sufficient information to enable InboundhappyvibesbyRuchhi to identify the relevant Client, Booking or Appointment, where applicable.

20.3 Unless otherwise expressly provided in these Terms or required under applicable law, communications made through the contact details specified above shall be deemed to constitute valid communications for the purposes of these Terms.